



For a continually updated list of resources, visit [211wny.org](http://211wny.org)

**2-1-1**

Get Connected. Get Help.™

**211 WNY** is your free and confidential link to health and human services.

Every day, across Western New York, people just like you are looking for help. Dial 2-1-1 or call toll-free 1-888-696-9211. You can also text your zip code to 898211.



**NY Connects:** Meets all service needs for Ages 60+ Call 716-753-4582.



## BASIC EMERGENCY NEEDS

### Catholic Charities

**Jamestown:** 42 Dunham Ave.  
716-484-9188  
**Dunkirk:** 326 Central Ave.  
716-366-3533

### Chautauque County Rural Ministries

319 Washington Ave. Dunkirk  
716-366-1787

### Chautauque Opportunities

**Jamestown:** 402 Chandler St.  
716-661-9430  
**Dunkirk:** 17 W. Courtney St.  
716-366-3333

### Salvation Army

**Jamestown:** 83 S. Main St.  
716-664-4108  
**Dunkirk:** 704 Central Ave.  
716-366-3701



## CHILDCARE

**Child Care Council  
Hotline**  
1-800-424-4532

### A Children's Place

Jamestown, 716-487-2238

**Campus and Community  
Children's Center, Inc.**  
Dunkirk, 716-672-7255

**Chautauque Lake Childcare Center**  
Mayville, 716-753-5851

**YMCA** Jamestown 716-664-2802

**YWCA** Jamestown 716-488-2237 x  
250

## CHILDREN SUPPORTS

### Child Advocacy Program (CAP)

Forensic interviews, Counseling,  
Advocacy services  
**Jamestown:** 716-338-9844  
**Dunkirk:** 716-672-203

### CASA of Chautauque County

Court Appointed Special  
Advocates (CASA) of Chautauque  
County trains and supports court  
appointed, adult volunteers that  
advocate for children in the foster  
care system.  
2 Academy Street Mayville  
716-753-4213

### Strong Starts Chautauque

support for children and families  
prenatally through age 5  
716-359-1417

**WIC: Jamestown:** 716-484-6001

42 Dunham Ave.  
**Dunkirk:** 716-218-1484  
326 Central Ave.



## CLOTHES/HOUSEHOLD

### Community Helping Hands

Emergency household & clothing  
needs. Donations accepted: Mon,  
Wed, Fri 3:30-7pm. For questions  
or to make referrals, please call:  
716-487-1488



## EMPLOYMENT SERVICES

**Chautauque Works** Central  
Intake 716-661-9553



## FOOD EDUCATION

**Cornell Cooperative Ext.**  
525 Falconer Street,  
Jamestown 716-664-9502

**Jamestown Public/Mobile Market**  
410 N. Main St. Jamestown  
716-226-0650



## FOOD PANTRIES

For a complete list of  
food pantries, including  
locations and hours, visit  
[feedmorewny.org](http://feedmorewny.org) and use the  
"find food" tab at the top of the  
page.



## HOUSING

**Dept. of Health and Human  
Services**

All issues related to homelessness  
should first be directed to DHHS at  
716-661-8200

### Chautauque Opportunities

**Jamestown:** 716-661-9430  
**Dunkirk:** 716-366-8176

### TRANSITIONS (Transitional housing for women) - YWCA

Jamestown 716-488-2237

**ANEW CENTER** – Domestic  
Violence Shelter open all hours;  
24-hour Hotline 1-800-252-8748 or  
(716) 661-3894

### UCAN City Mission (For men only)

7 W. 1<sup>st</sup> St. Jamestown  
716-488-7480



## LIBRARIES

All Chautauque County  
Library systems are free & have  
open access to WI-FI. Each library  
has policies and plans in place.  
Please go to the link below to see  
individual hours of service:

[cclsny.org](http://cclsny.org)



## MENTAL HEALTH & CHEMICAL DEPENDENCY

### Addiction Support:

Crisis/emotional distress line:  
1-800-724-0461  
Warmline: 1-877-426-4373  
Warmline text: 716-392-0252

**Brooks TLC – Cassadaga  
Chemical Dependency Clinic**  
716-595-3355,  
**Derby Clinic:** 716-947-0316

**The Chautauqua Center**  
**Jamestown:** 107 Institute St  
716-484-4334  
**Dunkirk:** 1134 Central Ave  
716-363-6050

**Chautauqua County Department of  
Mental Hygiene: Mental Health &  
Chemical Dependency Outpatient  
Services:**

**Jamestown:** 200 E. 3rd St., 5th  
Floor, 716-661-8330  
**Dunkirk:** 319 Central Ave, 2nd  
Floor, 716-363-3550

**Evergreen Health:**  
408 W. 5<sup>th</sup> St. Jamestown  
716-664-7855

**Family Service of Chautauqua  
Region**

332 E. 4<sup>th</sup> St. Jamestown  
In person and tele-counseling  
services. Toll Free: 888-358-3899

**Mental Health Association**  
716-661-9044 Offering peer and  
support group services on-site and  
via zoom.

**Jamestown:** Gateway Center Door  
14; 31 Water St.

**Dunkirk:** Inside Grace Lutheran  
church, 601 Eagle St.

**The Resource Center**

In person & Tele-counseling &  
tele-psychiatry available

**Jamestown:** 716-661-1447

**Dunkirk:** 716-366-7660

**UPMC Chautauqua Outpatient  
Mental Health & Chemical  
Dependency Services**

**Jamestown:** 716-664-8641

**Dunkirk:** 716-363-0018



## NON-EMERGENCY HEALTHCARE

**Chautauqua County Health  
Network**

716-338-0010: Press 1 for help to  
find a primary care doctor.



## SENIORS/DISABILITY SERVICES

**\*\* All agencies recommend  
seniors start with  
NY Connects 716-753-4582**

**Chautauqua Adult Day Services**  
**Jamestown:** 358 E. 5<sup>th</sup> Street 716-  
665-4899 X 6  
**Dunkirk:** 733 Central Ave.  
716-366-8786

**Meals On Wheels:** Call NY  
Connects: 716-753-4582

**Office of Aging** 716-753-4471

**Senior Life Matters**  
716-720-9797

**Southwestern Independent Living  
Center:** 716-661-3010  
843 N. Main St., Jamestown



## SOUP KITCHENS

**Friendly Kitchen-Dunkirk:**  
319 Washington Ave. 716-  
366-1787

Lunch: 11am-1pm M-F, Sat. 11am-  
1pm Dinner: 5-6pm M-F Meal  
boxes available

**St Susan's Center – Jamestown:**  
(716) 664-2253  
Mon - Fri 11am- 2:30pm  
Saturday 12:00-2pm  
31 Water St. Jamestown, NY  
14701



## STUDENT/PARENT RESOURCES

**Boys & Girls Club of Northern  
Chautauqua County**  
752 Central Ave. Dunkirk  
716-366-1061

**Chautauqua Striders**  
Tutoring: 716-489-3487  
Mentoring: 716-485-8052

**Jamestown Community Learning  
Council (JCLC)**

Serves parents and children from  
birth to grade 8.

501 W. 3rd St. Jamestown  
716-483-5624

**Prevention Works**

Parenting programs, Teen  
Intervene support  
**Jamestown:** 716-664-3608  
509 N. Main. St.  
**Dunkirk:** 716-366-4623  
186 Lakeshore Drive

**WCD Boys & Girls Club of  
Jamestown** 62 Allen St.  
Jamestown  
716-665-2902



## VETERANS Chautauqua County

**Veterans Services**

**Jamestown:** 716-661-8255  
**Dunkirk:** 716-268-6030

**Dwyer Veteran's Peer to Peer**

Call for needs and online/phone  
support: 716-969-5542



## GOVERNMENT PROGRAMS

Access Services and benefits  
through the Department of Health  
and Human Services (DHHS).  
contact them at **716-661-8200**, or  
**716-753-4998** or  
[mybenefits.ny.gov](http://mybenefits.ny.gov)

For the local county web site of  
services visit [chqgov.com](http://chqgov.com)



## DISASTER/SAFETY PROGRAMS

**American Red Cross of Western  
New York**

50 Hough Hill Road Falconer  
716-664-5115

**Chautauqua Safety Village**  
2685 Rte 394 Ashville  
716-338-0171