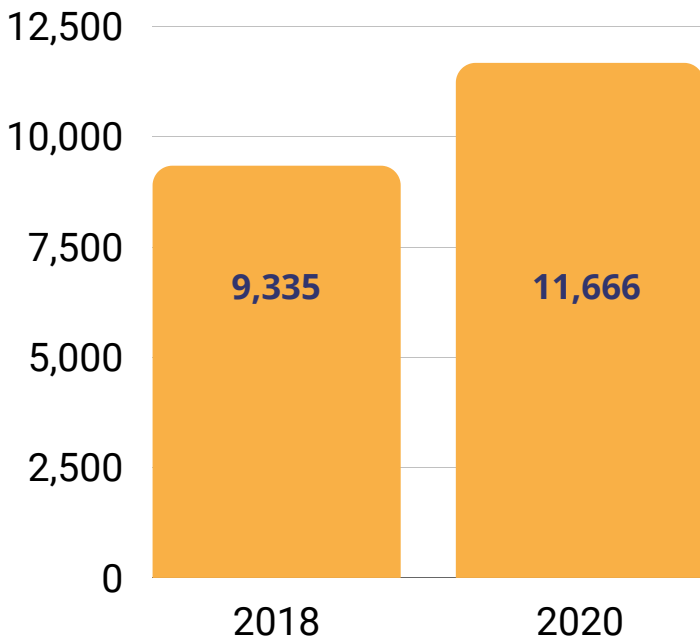


Common Themes from Interim Report July - December 2020

as reported by United Way funded programs

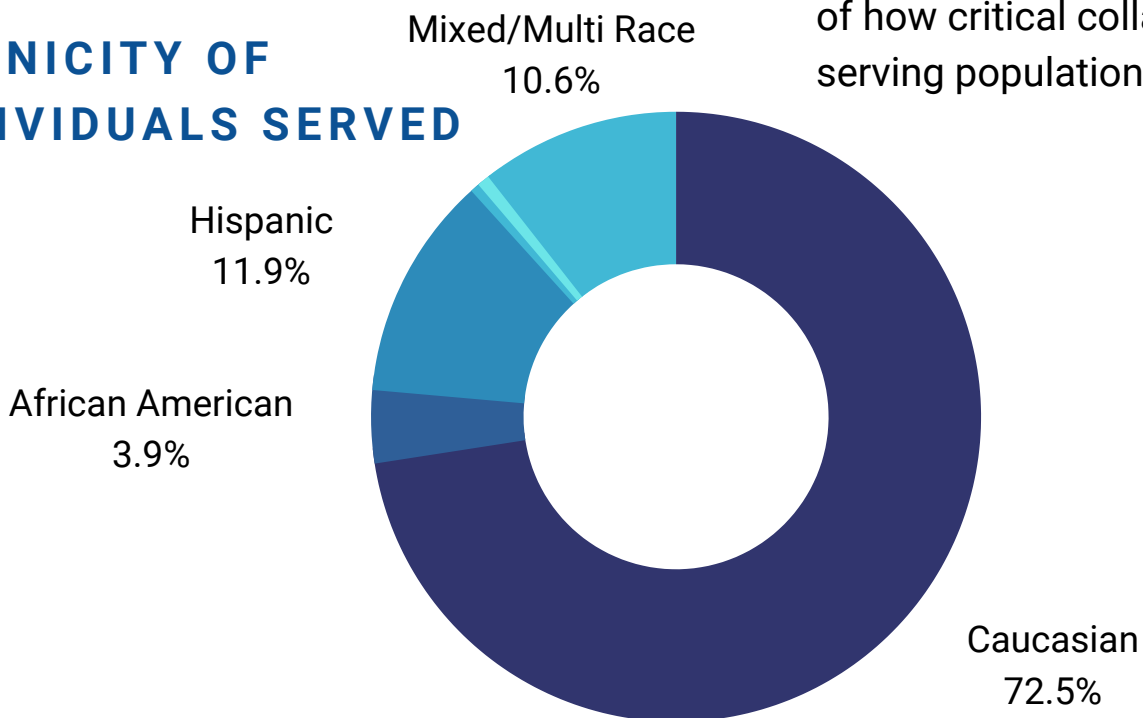


UNITED WAY PROGRAM IMPACTS IN A SIX MONTH PERIOD



- **Biggest challenge = COVID.**
- The need for ongoing flexibility to adapt to changing circumstances.
- Increased awareness of issues of equity, diversity, and inclusion with services. Most did not have intentional plan to address.
- **Success –**
 - Integrating virtual spaces to reach population.
 - Long-term continuation of virtual options.
 - Opportunity for new population reach.
 - New partnerships and awareness of how critical collaboration is in serving population.

ETHNICITY OF INDIVIDUALS SERVED



Number of Volunteers by Funding Area



Self-Sufficiency

- Supports needed more than ever but less effective in virtual and distanced environment.
- A deep concern for long-term traumatic impact of this time.

Academic Success

- Childcare was complicated.
- Tutoring & homework help = greatest need.
- Access to internet and safe space for school = challenge.
- Students very difficult to engage remotely.
- Mental health issues = area of great concern.
- Creativity in development and implementation of activities.
- Navigating student schedules = challenge (age, school, teacher, etc.).
- Increased engagement with families (youth programs) due to Zooms and drop off interactions.

Health & Independence

- Increased demand for services.
- Senior programs went out of their way to mitigate isolation of clients.
- Isolation and health & safety concerns were overwhelming.
- Challenge of meeting basic needs in a contactless way.

Ready Workforce

- Focusing on workforce development was difficult (ineffective or nonexistent) due to greater concerns of academic/mental health.
- Workforce Readiness was not a priority organizationally or with participants.

11,666

POSITIVE IMPACTS

As reported in July - December
2020 Interim Reports

