



**United Way of Southern
Chautauqua County**

Community Partners July 2021 Report Overview

**UNITED WAY OF SOUTHERN
CHAUTAUQUA COUNTY**

Common Themes from July 2020 - June 2021 Report *as reported by United Way funded programs*



Collaborations

- Cross referrals
- Value of communication between programs & agencies – child, family, school, teacher, mentor, etc.
- Insights, connections, and guidance from community partners
- Importance of understanding services to collaborate effectively – knowing where support can be provided to meet needs

Commitment to Serve

- Flexibility and adaptability in programming
- Meeting basic and emergency needs
- Social, emotional, and mental health needs of all
- Changing hours of operation

Agency

- Importance of ongoing and consistent relationships and communication with program staff
- Changes to policies & procedures – organizational development
- Capacity of staff and organization
- Emotional fatigue. Employee turnover and staff vacancies.
- Focus on employee well-being and self-care.
- Virtual & work from home options.
- Ongoing staff training & professional development opportunities.

Services

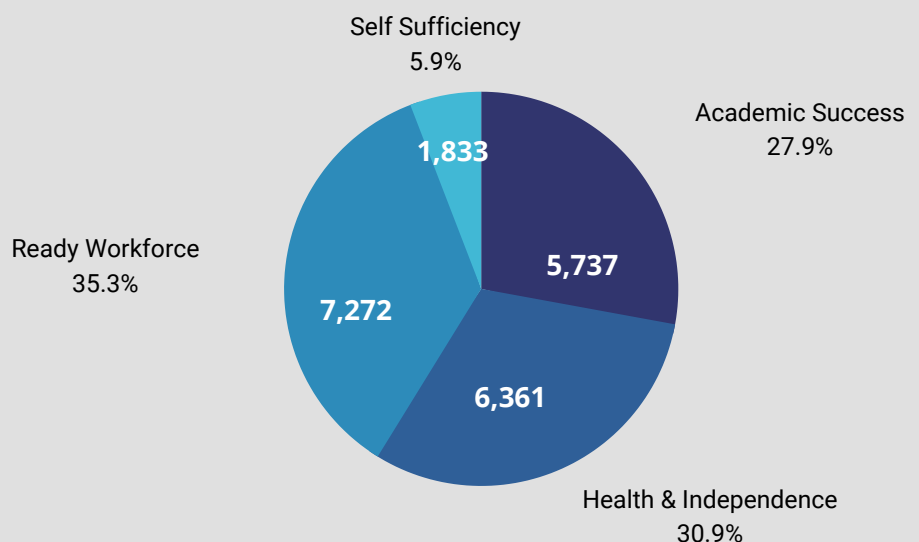
- Overall increased need of services.
- Virtual offerings create opportunity to reach more individuals
- Continuation of virtual services in future
- Value of in person interactions for connections and relationship building. Difficult to connect virtually.
- Increased mental health conditions, domestic violence, drug use (with family or in the home) trauma, and housing instability
- Effects of educational and emotional neglect to unfold in upcoming months due to impact of pandemic
- Serving new clients that have emerging needs as a result of the pandemic

“ **Students struggled this year connecting with teachers and friends. This amplified the need for and importance of ongoing and consistent relationship with program staff and mentors.** ”
- UW Community Partner

21,203

POSITIVE IMPACTS

As reported in report from
July 2020 - June 2021



July 2021 Report Summary

“Assessment results show the tremendous need for educational support as a result of the pandemic and time spent outside of the classroom.”

- UW Community Partner

Success

- Full year of programming in some capacity.
- Hybrid, remote, and in person options lead to program development.
- Creativity with fundraising and virtual/live events.
- Opportunities to reach more with virtual programming
- Funding support throughout the year help to pay for changes, supplies, and program development.

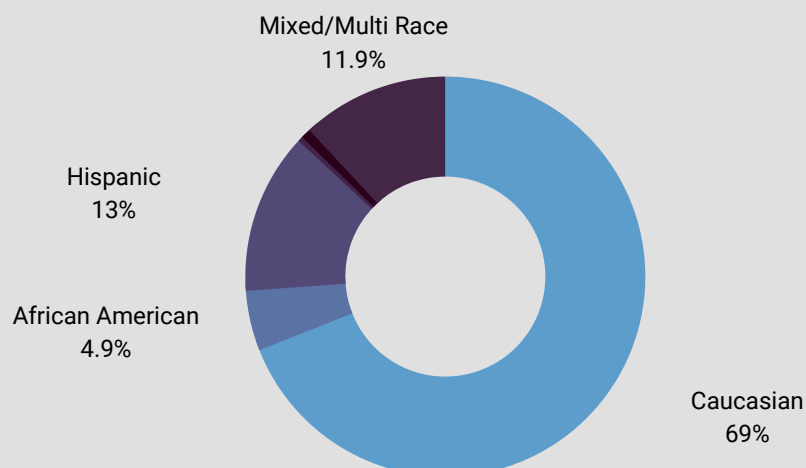
Challenges

- Data collection
- How to safely and effectively ‘re-open’ and return to some degree of normalcy with various Covid restrictions in place.
- Programming in schools.
- How to keep programming alive and viable with limited number of participants
- Lack of communication or disconnect with participants and schools.

Inclusive Services

- Recognized need for further inclusive efforts.
- Look at agency, programming and internal operations with a equity lens.
- Impact & understanding of the Benefits Cliff.

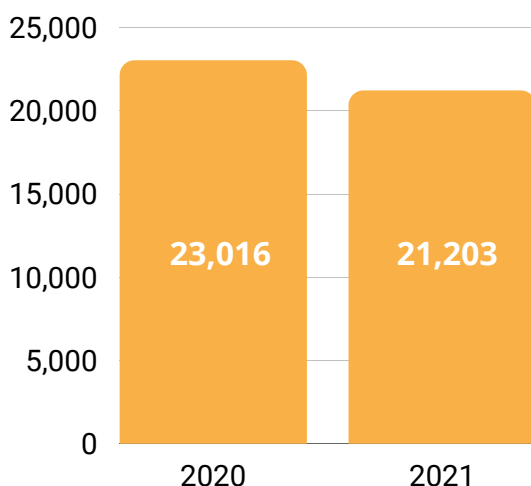
**Ethnicity of Individuals served
July 2020 - June, 2021**



July 2021 Report Summary

| AIM | Total Served | Total Measured Impact | |
|--|---|---------------------------------------|--|
| Academic Success | 5,737 | | |
| <ul style="list-style-type: none">Babies are born healthyChildren reached developmental milestonesYouth that increased protective factors resulting in improved functioning in school | | 95% 82% 89% | |
| Health & Independence | 6,361 | | |
| <ul style="list-style-type: none">Basic human needs are metIncreased access to community resourcesOlder adults maintained independence | | 4,286 3,558 1,318 | |
| Self-Sufficiency | 1,833 | | |
| <ul style="list-style-type: none">Individuals obtained stable or safe housingALICE households that participated in programs to equipped them with personal & professional advancementParticipants that reduced the societal impact of trauma, substance use and mental illness | | 203 157 74% | |
| Ready Workforce | 7,272 | | |
| <ul style="list-style-type: none">Youth can identify dangers of alcohol & drugsYouth & adults completed a career exploration program | | 5,469 1,157 | |
| \$513,000 invested in Academic Success | \$275,000 invested in Health & Independence | \$109,000 invested in Ready Workforce | \$129,000 invested in Self-Sufficiency |

United Way Program Impacts in a Twelve Month Period



“Agencies and programs are continuously looked to as a trusted place for support to meet the needs of individuals and our community.”
- UW Community Partner