

# 2019 - 2020 Annual Report

# CHANGE DOESN'T HAPPEN ALONE. THESE ARE FACES OF CHANGE.

### **YOU CAN BE ONE TOO!**

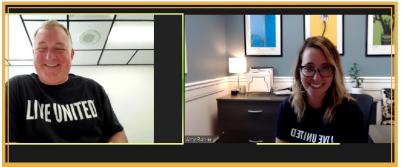


UNITED WE FIGHT. UNITED WE WIN. LIVE UNITED™

208 Pine Street Jamestown, NY 14701 716-483-1561

www.uwayscc.org

### A MESSAGE FROM OUR LEADERS



This past fiscal year has truly been one like no other in the hundred-year history of United Way of Southern Chautauqua County. It began with our 2019 campaign, and the energetic leadership of our campaign chair, John I. LaMancuso. The successful, hard-won and community effort resulted in raising \$1,325,907. The campaign theme was "Change Doesn't Happen Alone" and we featured the "faces of change" in our campaign materials; it was truly inspirational to see the diverse and collective faces of our donors and volunteers.

As we were celebrating another successful fundraising campaign, our Board of Directors was simultaneously approving a new strategic plan in January 2020. We developed four key strategies to achieving our vision for the next five years: to be the recognized leader and problem solver in our community that assesses needs, develops strategies, invests resources and creates data driven solutions to improve lives. This strategic plan intersected beautifully with our designs to celebrate our 100th anniversary in 2020 – and our Centennial Planning Committee worked hard over this past year on exciting plans to appropriately and strategically mark this significant milestone in our history. We started sharing people's United Way stories with our 100 Years | 100 Stories blog and weekly newspaper column.

And then the world changed.

The COVID-19 global pandemic hit in March 2020, impacting our community, businesses, non-profit sector and vulnerable populations in heretofore unimaginable and incredibly challenging ways. Not only do we continue to experience the impacts of COVID today, but anticipate more impacts in the near future. Yet I've never been prouder of our community, and the role of United Way of Southern Chautauqua County in navigating these challenges, particularly for the nonprofit sector. Not only did we coordinate community volunteers and face mask/ hygiene supply distribution, we developed a "real time" Resource Guide so families in need knew how to access services like food distribution or mental health providers when they were having to change their operations, sometimes on a daily basis. We facilitated new collaborations and coordinated weekly calls for county leaders and non-profits to provide more efficient sharing of information and coordinated problem solving. And, of course, we worked collaboratively with other local funders to create the Chautauqua County Crisis Response fund, acting as the fiscal agent for the fund. In a mere fourteen weeks, we not only raised more than \$980,000 but we distributed \$893,245 in grants county wide. This work continues as the need to help vulnerable populations impacted by COVID remains critical.

In short, we did exactly what United Ways do. We implemented our 2020 Vision in real time, and during a community crisis like no other. It is just one more United Way story in 100 years of stories of impact in South-

ern Chautáuqua County. The leadership role of United Way has never been so needed or more relevant than now. And your support and participation in this critical work has never been needed more than now. Change doesn't happen alone. Thank you!

### **MEMBERS OF THE BOARD**

Hans Auer, UBS Financial Sara Becker, CSEA Marion Beckerink, Robert H Jackson Center Joni Blackman, Community Matt Ewalt, Chautauqua Institution Willow Fodor, JCLC John Foti, BPU / IBEW 106 **Daniel Gullotti**, Fessenden Laumer & DeAngelo Vince Horrigan, Community John I. LaMancuso, Lewis & Lewis **Liz Lingenfelter,** Wegmans David Lockwood, Lockwood Insurance Agency Cecil Miller, UPMC Chautauqua Mallory Smith, JIT Toyota Lift Christine Tarbrake, M&T Bank Heather Turner, Blackstone Advanced Joelle Washer, Northwest Savings Bank David Wilkinson, IBEW 106

### **BOARD OF DIRECTORS**

PRESIDENT: David Painter, Ahlstrom-Schaeffer VICE PRESIDENT: Joelle Washer, Northwest Bank TREASURER: Wayne Rishell, Weber-Knapp SECRETARY: Anne Hedin, Community PAST PRESIDENT: Chris Colburn, Spectrum Eyecare



# WE ARE MORE THAN THE FUNDRAISERS, WE ARE THE HAND-RAISERS, THE GAME CHANGERS

Organized as the Jamestown Community Chest in 1920, the United Way of Southern Chautauqua County has evolved to become a leader in human service program development. From the first campaign that raised just over \$92,000 in the 1920's, to today's campaigns, which often raise more than \$1.3 million annually, we continue our commitment to Southern Chautauqua County by responding to the most critical needs of our community. In January of 2020 the Board of Directors approved a new 5 Year Strategic Plan:

VISION: To be the recognized leader & problem solver in our community that assesses needs, develops strategies, invests resoources and creates data driven solutions to improve lives.



### **GRANTS**

Focused on financial self-sufficiency & stability



### DONOR DEVELOPMENT

So we can connect in personal, digital and multigenerational ways



### STRATEGIC COMMUNICATION

In our marketing Focused on education, data and storytelling



### COLLABORATIONS

For the purpose of increased capacity and efficiency

### **OUR MISSION:**

United Way of Southern
Chautauqua County
mobilizes the community
to help every person and family
improve their lives.

### **STRATEGIC AREAS OF IMPACT:**

Academic Success
Health & Independence
Ready Workforce
Self-Sufficiency

### **STAFF**



Amy Rohler Executive Director



Sally Opferbeck
Director of Finance and
Administration



NIcole Drozdiel Director of Community Impact



**Cynde Johnson** Director of Marketing

### FIGHTING FOR THE ACADEMIC SUCCESS, HEALTH AND INDEPENDENCE, WORK-READINESS AND SELF SUFFICIENCY OF **EVERY PERSON AND FAMILY IN OUR SMALL COMMUNITY**

# Made a positive impact more than 24,000



6,213 people achieved academic success by working with them from cradle to career.

2,308 Children received vision screening.



Your investment helped 7,247 young people and adults obtain soft and hard skills to be prepared to

work.

1,003 Young people completed a career exploration.

**READY WORKFORCE** 



9,195

Your investment helped 9,195 people improve their health and independence.

1,309

1,309 seniors remained in their homes.

### **HEALTH & INDEPENDENCE**

### SELF-SUFFICIENCY

Your investment helped 802 families with the necessary life skills to be self sufficient.



497 individuals overcame financial barriers including gaining access to reliable transportation, finding paid work and obtaining reliable housing.

### 2019 CAMPAIGN - 2,343 DONORS RAISED \$1,325,907



Workplace presentations reaching more than **2,593** individuals.

Under the leadership of John I. LaMancuso, Campaign Chair, the United Way of Southern Chautauqua County raised in excess of \$1,325,907 for the community. More than 2,343 donors were inspired to give thanks to the work of volunteers in workplaces and in the community.



## THANK YOU CAMPAIGN TEAMS

### **BUSINESS TEAM**

**Theresa Meger** Co-Chair Wegmans

**Doug Nelson** Co-Chair Northwest Savings Bank

Jason Stronz Courier Capital

### **EDUCATION TEAM**

Maureen Donahue Chair

Southwestern Central School

**Beth Starks** Chautaugua Lake Childcare

### **FINANCE TEAM**

Mark Prechtl

Chair Chautaugua Patrons

#### **FOUNDATIONS TEAM**

Peter Sullivan Chair Community

### **INDUSTRIAL TEAM**

**Robert Dahlin** Chair Weber-Knapp

#### LEADERSHIP CIRCLE TEAM

Vince & Barb Horrigan Chair Community

#### **PROFESSIONAL TEAM**

Kaitlin Ames D.O. Co-Chair

Family Health Medical

Jim Cirbus M.D. Co-Chair

GLPP

#### **PUBLIC SERVICE TEAM**

Lisa Goodell

Co-Chair CBA Vision Rehab Services

Jeff Kroon

Co-Chair WCD Boys & Girls Club

Barrie Yochim Meals On Wheels

Melanie Witkowski Prevention Works



### 100% OF YOUR INVESTMENT STAYS LOCAL

### THANK YOU

### **CAMPAIGN DONORS**

#### \$ 100,000 +

Cummins, Inc. Gebbie Foundation, Inc. Ralph C. Sheldon Foundation

#### \$ 40.000 - \$99.999

**Hultquist Foundation** Lenna Foundation Wegmans Food Markets, Inc.

#### \$ 20.000 - 39.999

Carnahan - Jackson Foundation Clark Trust United Way Fund Hope's Windows, Inc. Jessie Smith Darrah Fund Weber - Knapp Company Winifred Crawford Dibert Found.

#### \$ 10.000 - \$19.999

Bush Industries, Inc. Chautauqua County Employees IBEW Local 106 M & T Bank Northwest Bank SKF Aeroengine N.A. TitanX Engine Cooling

#### \$ 5,000 - \$9,999

Allied Alarm Services Blackstone Advanced Technologies Board of Public Utilities Chautaugua Institution City of Jamestown Classic Brass Community Bank NA Dawson Metal Company, Inc. Fancher Chair Jamestown High School Jamestown Macadam, Inc. Lucile Parsons Charitable Trust Monofrax National Grid Phoenix Metal Fabricating, Inc. The Resource Center Ring Precision Components Southern Chautauqua Federal Credit Union Southern Tier Brewing Company Southwestern Central School Spectrum Eyecare United Way Endowment Fund, CQ Region UPMC Chautauqua WCA Weinberg Financial Group

### \$ 2,500 - \$4,999

Abraham Lincoln Elementary Advanced Manufacturing Technology Alliance Advisory Group, Inc. BOCES - Erie2-Chautauqua-Cattaraugus Buffamante Whipple Buttafaro PC Century 21 Turner Brokers Chautaugua Chemicals Co./Chaut Metal Fin. Chautaugua Patrons Insurance Company Clark Patterson Lee Clinton V. Bush School Frewsburg Central School Jamestown Community College Jamestown Schools Administration Lakeside Capital dba Dahlstrom Rollform Merrill Lynch Pierce Fenner & Smith Panama Central School Slone Melhuish / Mayville Tremaine Insurance UBS Financial Services, Inc. Ulrich Planfiling Equip. Corp.

**United Parcel Services** United Way of So. Chautauqua County WCD Boys & Girls Club of Jamestown YMCA of Jamestown

### \$ 1.000 - \$2.499

Artone Carlyle C. Ring School Chautauqua Adult Day Services, Inc. Chautauqua Hospice & Palliative Care Chautauqua Lake Child Care Center Child Advocacy Program of CQ County County of Chautauqua IDA Courier Capital Corp El Greco Woodworking Ellison Bronze, Inc. **Evans Discount Liquor** 

Falconer Central School Family Service of The Chautauqua Region Fresh Press Studios

Gebbie Foundation Employees George A. Persell School George Washington Middle School Highmark Health Jamestown Business College

Jamestown Community Learning Council Jamestown Cycle Shop, Inc. Jamestown Electro-Plating Works, Inc.

Lake Shore Savings

Lawley-Rhoe B. Henderson Agency Legend Group / Deppas Insurance Lockwood Agency, Inc. Lutheran Social Services

M.A.S.T.

Meals on Wheels of Jamestown Area Mental Health Association

Milton J. Fletcher School New Flyer

Randolph Central School Salvation Army Samuel G. Love School Saxton, Kocur & Associates, LLP Short & Smith Insurance Associates

Shults Auto Group Summit Wealth Management Thomas Jefferson Middle School

Tops Markets - #274 Foote Avenue Weaver Materials

YWCA of Jamestown

#### \$ 500 - \$999

AAA Jamestown Allied Fire Protection **CBA Vision Rehabilitation Services** Chautauqua County Chamber of Commerce Chautauqua County Education Coalition Chautauqua Region Community Foundation Chautauqua Striders, Inc. First Energy Foundation Glatz Agency, Inc. Infinity Visual & Performing Arts Jamestown Area Labor Council AFL-CIO Jamestown Awning Inc. Jamestown Industrial Truck Jamestown Success Academy JHS Basketball Tournament Land Pro Equipment (formerly Z & M) Lewis & Lewis PC Lind Funeral Home Network For Good Northwest Arena Prevention Works (formerly CASAC) Robert S. Je'Anne Bargar Fund Rodgers Land Surveying Southwest New York Building Trades Council Spray Tech Finishing
Stuart Tool & Die, Inc.
Tops Markets - #209 Washington Street

Tops Markets - #754 Frewsburg

Walmart Stores, Inc.

#### \$ 100 - \$499

Adams Towing Ahlstrom-Schaeffer Electric Corp. All Metal Specialties Inc. American Red Cross Ames Insurance Agency AT&T CFI of New York LLC Chautauqua County Volunteer Fire Service Chautauqua Lake Central School Cleveland Clinic Clymer Central School Cornell Cooperative Extension Court Appointed Special Advocates of CQ County (CASA) Crossett Cynde B Photography D & S Glass Service Ltd. Everydays Super True Value Falconer Printing and Design FedEx First National Bank G.L. Olson, Inc. Gateway Health Plan Girl Scouts of Western New York Inscape New York, Inc.
Ives-Johnson Insurance Agency J C Penney Company Jane Cleaver Leadership and Community Planning Fund James B. Schwab Company, Inc. Key Bank National Association Kings Heating & Sheet Metal LaBardo Advisors, Inc. Lamar Advertising
LANTecs Network Consultants Lena's Pizza & Sub Shop Maple Grove Jr. Sr. High School Media One Radio Group Monarch Plastics, Inc. New York State SEFA Campaign Pine Valley Central School PNC Financial Services **ProFinish Painting** Quick Solutions Roofers Local 210 Schuver Chiropractic Sherman Central School Software Solutions Stanton's Garage, Inc. Steven R. Gustafson, PLS TAR Enterprises LLC dba Tim Hortons The Relief Zone, Inc. Tops Markets - #270 Mayville Tops Markets - #272 Falconer Uber Law Office, P.C. Usherwood Office Technology Wells Fargo Clearing Services, LLC

#### UP to \$100

Abers Acres Amazon Smile Foundation American Express G2G Catholic Charities Centra Credit Union Chautaugua Watershed Conservancy I owe's McDonald Custom Sheet Metal The Travel Team Field Associates Tops Markets, Inc. Val Pro Sanitary Supplies Workforce Investment Board/DBA CQ Works

#### Memorials:

Tim Grace Ronald Masucci Betty Stefanczak

### THESE ARE THE FACES OF CHANGE

### THANK YOU

### LEADERSHIP CIRCLE

### Tocqueville Society \$10,000+

Weinberg Family

### Founders Circle \$ 5,000+

Tom and Jane Becker
Dr. & Mrs. James and Marcia Cirbus
Michael and Denise Evans
Diane Carlson & William Freyd
Randall and Susan Manitta
David Painter
Mr. & Mrs. Michael and Karen Roberts
Lois F. Strickler
Rick and Terry Turner

### **Builders Society \$ 2,500+**

Hans and Kari Auer Heather C. Brown and Sam Triscari James and Shelley Dahlie David Dawson Phineas and Sara DeMink Bill and Kathleen Evans Lyndon and Melanie Gritters Chuck and Linda Hall Howard W. Lindstrom Rex and Micki McCray Mike and Cathy Moots Dr. & Mrs. Bert and Mary Rappole Peter and Holly Sullivan Steven Swanson Ricky and Heather Turner Tom Turner John and Kristy Zabrodsky

### Stewardship Society \$ 1,500+

Dr. Bret Apthorpe Kellie and David Bargar Mary H. Blair Mr. & Mrs. Elwood Blanchard Todd J. Button Dr. Christopher J. Colburn Craig and Becky Colburn David and JoAnn Colburn Mary F. Cook Sylvia D. Derrick Kurt and Kym Eimiller Mr. & Mrs. Raymond and Jeanine Fashano Thomas and Leslie Genareo Jennifer and Rick Gibson Tom and Lisa Holt Mr. & Mrs. Martin and Patricia Idzik Robert S. and Ethelyn M. Johnson Deborah and Brian Kushmaul Mary C. Lausterer Tom and Liz Lingenfelter Henry and Rochelle Mole` Wayne and Victoria Rishell Amy and Adam Rohler Dr. James A. Schultz & Ms. Caryn Engstrom John and Carole Sellstrom Patricia and Richard Slater Linda V. Swanson Mr & Mrs Derek A Watkins Barclay and Diane Wellman Ryan and Susan White Mr. & Mrs. Allen Yahn

### Leadership Circle \$1,000+

William J. Andrews

Ms. Nancy Bargar Marion Béckerink Joe and Leigh Ann Bellitto Thomas and Suzette Benson Dan and Barb Berry Mr. & Mrs. Jack Bielata Dr. & Mrs. Patrick and Karen Collins Erik and Lori Dahlgren Henry and Julie Danielson Lou and Melissa Deppas Larry and Lorraine Diggs Maureen Donahue Kelly and Rob DuBois Dave Eliason Joan and Bruce Erickson Dan and Connie Evans Mary A. Farrell F. Scott Farrell Suzanne Foley Andrew and Lisa Goodell Dr. & Mrs. Thomas L. Greer Mat and Lane Hagberg Mark and Donna Hampton Anne and Paul Hedin Rhoe and Sharron Henderson Denise and Tom Heppeler Michael E. Hill and Peter M. Korris Mr. & Mrs. Peter Holway Vince and Barb Horrigan Adam and Tory Irgang Jesus is Lord Rhonda Johnson Ronald Jorgenson Deb and Deke Kathman Dr. Betsey Kidder and Dr. Jim Sherry Jane and Rolland Kidder Robert M. Kocur, CPA Steve and Gesele Koehler Dr. & Mrs. Wolf-Dieter Krahn Jeff and Kelly Kroon Ranjit & Sarojini Laha, M.D.`s Dr. & Mrs. John M. LaMancuso **Daniel Lausterer** David Lockwood Paul Hedberg and Ruth Lundin Sara and Stan Lundine Jeffrey Lutz and M. Cathleen Nowosielski Richard and Janice Marks Edward J. and Mary C. McCague Mr. & Mrs. Cecil and Lisa Miller Drs. Rudy and Diane Mueller Dr. Lillian Vitanza Nev Dr. Evadne Ong Randy and Diana Ordines Dan and Brigetta Overcash Jennifer and Gary Peters Karen Peterson Dennerlein Greg and Cynthia Peterson John and Marie Plumb Renee & Mark Prechtl Miraim Reading and Richard Miller Adam Sampson

Tina Sandstrom Brenda Schultz - In memory of Dr. Terry Schultz Bob and Barbara Scott Curt and Joyce Sechler David and Elizabeth Shepherd Elaine Short Mr. & Mrs. Todd and Alexis Singleton James M. Smith Lowell K and Rebecca Y Strohl Terry and Katie Stronz Patrick & Natalie Swanson Tyler Swanson Deborah Swauger Robert VanEvery and Judith Claire Dr. Umamaheswara Vejendla David and Nita Walter The Walter Family Robert and Lisa White Greg and Laurie Whitermore Rick and Chris Wight

### **Emerging Leaders**

### \$1.000 +

Dr. Kaitlin Ames Dana and Joelle Washer Mr. Robert and Dr. Anna Wohlgemuth

#### \$ 500 +

John R. Foti Richard Michael Grey Emilia Harley Justin Hanft Kristoff and Megan Hirsch Cynde and Steve Johnson Tricia Johnson John I. and Gillian LaMancuso Evan Oakes Sally and Nathan Opferbeck Carrie Saunders Mallory L. Smith, CPA Carrie Swanson Leah Weinberg, CFP, CDFA

Every effort has been made to ensure the accuracy of these listings.

We sincerely apologize for any errors or omissions.

## ALLOCATIONS 2020 COMMUNITY-DRIVEN DECISION MAKING

A new funding cycle was planed for 2020-2022, and our allocations panels were convened and ready to begin the process of reviewing applications and conducting site visits with every applicant agency. We were approximately two weeks into allocations site visits when COVID brought the process to a halt. The Community Impact Committee met to discuss the possible implications that COVID would have on the next funding cycle and developed a plan to best allow agencies the flexibility needed for operations in the coming year, while also leaving room for consideration of how COVID may impact operations across many non-profit programs. Allocations volunteers, as well as our applicant agencies did a phenomenal job in pivoting during this ever-changing climate, and in early May the review process started in a new virtual format! Staying true the United Way's mission to mobilize the community and resources to best help every person and family improve their lives, the allocations volunteers provided the advisement and oversite for awarding \$1,034,000 in funding for 2020-2021 to support local programs that are impacting lives in the areas of Academic Success, Ready Workforce, Health and Independence and Self Sufficiency.



ALLOCATIONS VOLUNTEERS

Lisa Allenson, Community Bank Zach Altschuler, City of Jamestown Leila Bell, Weber Knapp Joni Blackman, Funding Options USA Regina Brackman, Truck-lite Rachel Caprino, Hope's Windows Lisa Christ, WCA Hospital Jon DeAngelo, Chautauqua County Government Larry Diggs, Community Member Christine Emmick, Monofrax Matt Ewalt, Chautaugua Institution Pam Exley, Cummins John Felton, Southern CQ Federal Credit Union Willow Fodor, JCLC David Foti, M&T Bank Falconer Kathy Grace, JCC

Mary Jo Hamilton, The Resource Center Justin Hanft, Chautaugua Education Coalition Amy Harding, Lake Shore Savings Bank Joe Jackson, TITAN X Rhonda Johnson, Weber Knapp Lorie Johnson, M&T Bank Jessica Klemms, Wegmans Rosary Kolivas, Retired JCLC Annette Lewczyk, Hope's Windows Dave Lockwood, Lockwood Insurance Gary Loll, Community Member Leanna Luka-Conley, CQ County Government Micki McCray, Community Member Bonny Milliner, Allied Fire Protection Systems Mark Nelson, Alliance Advisory Group, Inc. Karen Olson, Retired SKF Nancy Pickut, Community member Walt Pickut, Community member

Julie Poppleton, Retired JPS Alyssa Porter, Chautaugua Institution Julie Possai, Retired Falconer School Jennifer Puleo, UPS Cecil Rhoades, Cummins Vicki Rishell, Jamestown Public Schools Kristofor Sellstrom, Jamestown BPU Mike Shea, UPS Tim Smeal, JCC Foundation Rob Smith, Fire Dept Jamestown Mark Summers, Jamestown Rubber Stamp Blake Tarana, Tim Hortons Christine Tarbrake, M & T Bank Glori Taylor, Community Bank NA Shawn Tibbitts, Jamestown City Fire Dept Mari Liz Wigren, Family Service of CQ Region Dave Walter, Independent Architect Joelle Washer, Northwest Savings Bank David Wilkinson, IBEW Local Union 106 JATC Gary Yager, Northwestern Mutual Katie Young, Chautaugua Leadership Network

### 2019 - 2020 FUNDED PROGRAMMING **BECAUSE OF YOUR INVESTMENT**

### **ACADEMIC SUCCESS: \$530,500**

Vision Screening: \$4,550 **Chautaugua Blind Association** 

Early Childhood Program: \$18,500 **Chautauqua Lake Child Care** 

After School Programming: \$1,500 Chautauqua Lake Child Care

K-12 Tutoring: \$5,500 **Chautauqua Stiders** 

Mentoring & Life Skills: \$39,000 **Chautauqua Striders** 

Trauma Counseling: \$28,000 **Child Advocacy Program** 

**Court Appointed Special Advocates** 

School Based Social Work \$67,950 Family Service of the CQ Region

Troop Program: \$8,000 Girl Scouts of WNY

Camp Experience: \$9,500 **Girl Scouts of WNY** 

After School Program: \$11,000 Girl Scouts of WNY

Parents as Teachers: \$32,000 **Jamestown Community Learning**  Kidz Programming: \$10,000 The Relief Zone

Children & Family Outreach Program: \$27,000 The Salvation Army

**Building Great Futures for Those** Who Need Us Most: \$120,000 WCD Boys & Girls Club

Latino/Eastside Afterschool Care: \$27.500 **YMCA** 

Power Scholars/Summer Learning Loss Prevention: \$25,000 **YMCA** 

Early Childhood Education: \$53,500 **YWĆA** 

Teenage Education & Motherhood: \$17.000 YWCA



For the children who participated in United Way programs where they were screened for developmental milestones, 84% reached those milestones.

### **HEALTH & INDEPENDENCE: \$266,000**

Adult Day Services Scholarship: \$32,000

**Chautauqua Adult Day Services** 

Vision Rehabilitation: \$16,000 **Chautauqua Blind Association** 

Community Volunteers: \$5,000 Chautauqua County RSVP

Membership Program Support:

**Community Connections at** 

Findley Lake

Office Based Counseling: \$15,000 Family Service of the Chautaugua Region

Meals on Wheels: \$20,000 Meals on Wheels

Disaster Services: \$75,000 **Red Cross** 

Comprehensive Financial Assistance

Program: \$52,500 The Salvation Army ANEW Center (Domestic Violence shelter and services): \$42,000 The Salvation Army



6,663

6,663 people achieved stability by having their basic needs met (food, clothing, shelter).

### READY WORKFORCE: \$151.000

Youth Scouting Programs: \$18,000 Allegheny Highlands Council, BSA

Prevention Works: \$35,000 **Prevention Works (formerly** 

4-H Enrollment Scholarship: \$4,500 **Cornell Cooperative Extension** 

INSTILL (Youth Leadership Development): \$15,000 **Infinity Visual & Performing Arts**  JA at JHS: \$10.000 Junior Achievement

Achieving Employement Success:

The Resource Center

Youth Members Ready for Work Ready For Life: \$40,000 WCD Boys & Girls Club

Teen Center/Pathways to Pay Days: \$22,500

Of the middle and high school students who participated in United Way funded programs during the 2018-2019 year; 91% maintained or increased their English and Math scores during the school year.

### **SELF-SUFFICIENCY: \$72,500**

Recovery Coaching: \$35,000 Mental Health Association

City Mission (housing for men): \$17.500 **UCAN City Mission** 

Transitions (housing for women & children): \$20,000 YWCA

223 individuals that participated in United Way funded programs, secured employment and earned money from paid work





**Chautauqua County** Education Coalition: \$10,000



Capacity Building: \$ 2,500

## CHAUTAUQUA COUNTY CRISIS RESPONSE FUND: COVID-19

On March 23, the United Way of Southern Chautauqua County, in collaboration with the Chautauqua Region Community Foundation, The Northern Chautauqua Community Foundation and United Way of Northern Chautauqua County announced the creation of the Chautauqua County Crisis Response Fund: COVID-19. This county-wide collaboration and pool of shared resources is unprecedented.



The United Way of Southern Chautauqua County is the Fiscal Agent for this fund along with contributing \$100,000 to the efforts. To date, nearly \$1 million has been raised from a coalition of individuals, philanthropic, government and business partners. These dollars are supporting the immediate needs of organizations on the frontline of the COVID. As of June 30, \$970,355 has been raised, representing 230 donors. 137 grants have been awarded for a total of \$840,448.

#### CHILDCARE: \$26,400

Chautauqua Opportunities Inc.

#### FOOD SECURITY: \$133,722

Chautauqua County Rural Ministry, Inc Dunkirk City Schools Dunkirk-Fredonia Meals on Wheels Feed More WNY Forestville Wesleyan Church Meals on Wheels of Jamestown Salvation Army (Jamestown & Dunkirk) St. Susan Center VIA WNY / 211 YMCA of Jamestown

### HEALTH, SAFETY & WELLNESS: \$2.300

United Way of Southern Chautauqua County

#### VULNERABLE FAMILIES OVER COME BARRIERS TO ACCESSING ESSENTIAL RESOURCES: \$72,500

Catholic Charities
Community Helping Hands
Jamestown Community Learning Council
LOVE Inc
Mental Health Association
The Resource Center
United Way of Northern Chautaugua County

### WESTERN NEW YORK COVID-19 CRISIS RESPONSE MICRO GRANTS: \$34,000

Microgrants awarded to address food security, health and well-being, mental health support, housing needs, support for hard to reach populations and flexible funding for emergency needs:

American Red Cross in WNY Chautauqua Opportunities Youth Safe House & Transitional Independent Living Program The Chautaugua Center Jamestown Public Market (Mobile Market)
Neighbor to Neighbor Food Pantry Westfield Community Kitchen Westfield Food Pantry Brocton-Portland Food Pantry Evergreen Health Services Jamestown Frewsburg Food Cupboard Cassadaga Food Pantry Forestville Food Pantry, Inc. St. Susan Center Ripley Community Council Food Pantry Sinclairville Food Cupboard Silver Creek Food Pantry

Bemus Point UMC Church

5 Loaves and 2 Fish Outreach Ministry. Inc. Kennedy First United Methodist Church Twice Fed Food Pantry
Bread Of Life Healing Word Ministries Tree Of Life Food Cupboard Northside Food Pantry Bethlehem Lutheran Church Food Pantry St. Elizabeth Ann Seton Food Closet Panama United Methodist Church St. Paul's Episcopal Food Pantry Ashville Food Pantry Fredonia Food Pantry Area Christian Action - Findley, Sherman, The Chautauqua Center Family Services Chaut Region Mental Health Association Breathe Life of WNY / Brocton Chautauqua County Veterans Service St. Gianna Molla Community Connections at Findley Lake Southwestern ILC Southern Tier Environments for Living YWCA Transitions **UCAN City Mission** Housing Options Made Easy Salvation Army - ANEW Center Iglesia Getsemani Friendship Baptist Church Open Door Church of Christ Volunteer Fire Dept County Auxiliary (represents 25 auxiliaries)

### OPEN SAFE MICRO GRANTS TO HELP NON- PROFITS PREPARE TO RE-OPEN AND ADAPT SERVICES: \$25,000

1891 Fredonia Opera House Bethel Baptist Church & Christian Academy Boys & Girls Club of NCC Breathe Life of WNY, Inc. CC Chapter NYSARC (TRC) Camp Gross Foundation Chautauqua Adult Day Care Centers Chautauqua County Humane Society Chautauqua County Rural Ministry Chautauqua-Cattauraugus Library System Chatuauqua Home Rehab & Improvement Chautauqua Institution Chautauqua Watershep Conservatory Compeer Chautauqua Family Service of the Chautauqua Region Fenton Historical Center Healing Word Ministries Church of God Housing Options Made Easy, Inc. Lucille Ball Theatre of Jamestown Mental Health Association North Chautauqua Canine Rescue Roger Tory Peterson Institute Salvation Army (Jamestown & Dunkirk) YWCA of Westfield Audubon Community Nature Center Campus & Community Children's Center

Centaur Stride, Inc.
Chautauqua Regional Youth Ballet
Chautauqua Striders
Community Helping Hands
Infinity Visual and Performing Arts
Jamestown Center City Development Corp.
Jamestown Community Learning Council
Lily Dale Assembly
Literacy Volunteers of CC
The Marshall Martz Memorial Astronomical Assoc.
National Comedy Center
Prevention Works
Reg Lenna Center for the Arts
The Relief Zone
The Robert H Jackson Center
Westfield Stray Cat Rescue, dba, The Thrifty Kitty
WCD Boys & Girls Club of Jamestown
YMCA of Jamestown

### PHASE 2 - NON PROFIT OPERATIONAL SUPPORT: \$600,000

1891 Fredonia Opera House Adams Art Gallery Allegheny Highlands Council BSA Audubon Community Nature Center Camp Gross Foundation CASA of Chautauqua County Chautauqua Adult Day Care Centers, Inc. Chautaugua Blind Association Chautaugua Children's Safety Education Village Chautauqua County Humané Society Chautauqua County Land Bank Chautauqua Lake Child Care Center Chautauqua Regional Youth Ballet Chautauqua Striders Chautauqua-Cattaraugus Library System Community Helping Hands Cornell Cooperative Extension of CQ County Dunkirk Historical Museum Dunkirk-Fredonia Meals on Wheels Family Service of the Chautauqua Region Fenton History Center Greystone Nature Preserve Infinity Visual and Performing Arts Jamestown Center City Development Corporation Jamestown Community Learning Council Lily Dale Assembly Literacy Volunteers of Chautauqua County Lucille Ball Little Theatre Meals on Wheels of Jamestown Mental Health Association of Chautauqua County National Comedy Center Prevention Works Reg Lenna Center for the Arts St. Susan Center The Relief Zone Roger Tory Peterson Institute WCD Boys & Girls Club of Jamestown YMCA of Jamestown YWCA of Jamestown YWCA of Westfield

### **UWSCC LEADERSHIP DURING COVID-19**

At the beginning of the COVID crisis, it quickly became apparent of the critical need to to bring county-wide agencies together to discuss all services related to the non-profit sector. United Way of Southern Chautauqua County stepped into the role of Resource HUB and community collaborator. We partnered with United Way of Northern Chautauqua County and organized weekly county-wide ZOOM meetings, where non-profit agencies were brought together with representatives from state and local government to better understand the many tasks, needs, resources, and new (and ever changing) legislation that daily impacted agency operations. In addition to the weekly Community Organization meetings, individual sectors began to meet to discuss unique challenges that COVID brought to the areas of behavioral health, childcare, food systems, housing and education. A community resource guide and food resource guide were developed, updated weekly and dispersed throughout the county to help agencies and individuals quickly access any emergency resources or services that may have been needed.

In addition, United Way developed a network of resources surrounding the community needs for face masks, sanitizer, personal hygiene products and other PPE. Collection sites were established across the county and a pick-up/delivery process was implemented to help move donated products and materials to those non-profits agencies where they were most needed. Grant funding was secured through the Crisis Response Fund to help secure masks for non-profit agencies and partnerships with many local mask making groups helped acquire needed resources for populations with the highest levels of need.

UWSCC also created an online volunteer registration system where volunteers could go and easily sign up to help at agencies in need of extra support. UWSCC promoted volunteer needs via social media, the website and made outreach phone calls helping to ensure volunteer coverage when and wherever it was needed. The online volunteer sign up process was automated, and went directly to each agency letting them know how many volunteers they could expect. Overall 220 volunteers hours were coordinated to support our local agencies!



Convened weekly zoom calls for non profit sector and government leaders



Coordination of Community Volunteers



Coordination of Face Mask Distribution



English and Spanish
"Real Time" Community & Food
Resource Guides



Facilitated new collaborations among non profits.

### **COMMUNITY IMPACT: 2019-2020**



### 2019 Joseph H. Mason Award Resa Rosen-Murray

Resa is a member of the Resource Center United
Employees Association, which is an affiliate of the New
York State United Teacher Association.
Annually United Way partners with organized labor to
recognize the community service of one of its members. Thank You Resa!



### **Emergency Food and Shelter Program**

United Way of Southern Chautauqua County administers and coordinates FEMA EFSP dollars throughout the county. Last year Chautauqua County received \$53,581 to support emergency food and shelter programs, as well as and an additional \$76,391 in funds through the CARES Act. Ten local organizations are impacted annually by these federal funds, using them to provide food, shelter, rental and utility assistance to county residents in need.



### **Coalition of Women and Girls**

In its sixth year, the Coalition of Women and Girls seeks to provide opportunities for women and girls of all ages and backgrounds to thrive as they focus on women and finance, women in leadership, and supporting women2women mentoring.

UWSCC is the fiscal agent for the Coalition.



### **Empire State Poverty Initiative (ESPRI)**

ESPRI continued in its third year of funding, with the purpose of helping Jamestown City residents overcome barriers to employment and education success. UWSCC administers this New York State Grant which supports programs in: The Resource Center, Jamestown Community College, YWCA, Jamestown Community Learning Council, Community Helping Hands, Chautauqua Works and the Mental Health Association.



**Community Baby Shower** 

Despite the many challenges of COVID, the needs of our youngest citizens remain! A socially-distanced and virtual version of the Community Baby shower took place this year, creating an opportunity for the community to donate baby products across Chautauqua County. All donations raised will be given to county agencies who provide direct services and resources to Chautauqua County infants. This year United Way of Southern Chautauqua County partnered with the United Way of NCC and the Northern Chautauqua Community Foundation to help expand the

outreach county-wide.



Rose Lancione VITA Coordinator



Julie Dahlin VITA Site Coordinator

**The VITA (Volunteer Income Tax Assistance) Program** files free taxes for individuals and working families who make \$56,000 or less per year. For the 2019 tax year, we had over **20** volunteers prepare and file income taxes for more than **630** households, generating \$774,874 in refunds returned. Inspite of the challenge of closing the program due to COVID-19, the Boys and Girls Club to offer a Drive-Up VITA filing option through July 15th tax season.





Volunteerism

Volunteers play a vital role in delivering services across the community annually, United Way coordinated Days of Caring for Jamestown Community College and Wegmans. In addition, United Way volunteers bagged groceries at both Wegmans and Tops Markets stores, as well as helping at our local United Way football games at Southwestern, Jamestown, and Maple Grove schools. A special thanks to all our volunteers!



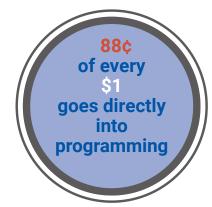
**2-1-1 WNY** is a free and valuable service for all citizens of Chautauqua county. It is made possible through the partnership and support of the United Way and VIA. This free resource service is available 24/7 365 days a year and can be accessed via phone, text and internet. Although this service has been available for many years, it has proven to be a tremendous resource during the COVID-19 pandemic, as many residents have had to look for help and resources for the very first time. **2,459** calls were made to 211 for our area last year.

To access the free resources of 211 of WNY and find help you may not even have known existed. Call 211 or 888-696-9211 or visit www.211wny.org,text your zip code to 898-211

UNITED WE FIGHT. UNITED WE WIN. LIVE UNITED"

# STATEMENT OF FINANCIAL POSITION as of June 30, 2020

Cash	Ş	881,061			
John A. & Oscar Johnson Memorial Fund		1,838,507			
Total Cash & Investment			\$	2,719,568	
Total Receivables - Grants, 2018, 2019 & 2020 Campai	ign			359,634	
Prepaid Expenses				1,969	
Fixed Assets				75,358	
Total Assets			\$_	3,156,529	
Liabilities					
Accounts Payable, Accruals, and Deferred Liabilities			\$	85,219	
Fund Balance					3,156,793
Allocations & Donor Decignations to Agencies	Ċ	1 065 261			2,130,120





For the sixth consecutive year, United Way of Southern Chautauqua County has earned top disctinction for their strong financial health and commitment to accountability and tranparency, earning a 4-star rating from Charity Navigator, America's largest independent charity evaluator. www.charitynavigator. org. UWAYSCC also is a nationally recognized charity through Guide Star, and BBB's Wise Giving Alliance.

Allocations & Donor Designations to Agencies \$ 1,065,261

Temporarily Restricted (Community Impact) 141,408

Temporarily Restricted (Crisis funds) 140,001
Temporarily Restricted (Administrative) 322,194
Temporarily Restricted (Centennial) 25,010
Fixed Assets, Board Designated, Restricted, 1,377,700

& Unrestricted Total Fund Balance 3,071,574

**Total Liabilities & Fund Balance** 

\$3,156,793

### SUMMARY OF FINANCIAL RESULTS FOR YEAR ENDING JUNE 30, 2020

	YTD Amount	Budget_Amount	2019-20
			Budget Variance
Revenues	\$1,300,629	\$1,322,300	- \$21,671
Chautauqua County Crisis Response Fund Revenue	\$970,355	\$0	\$970,355
Unrealized Gain/Loss	\$12,561	\$0	\$12,561
*ESPRI Revenues	\$332,536	\$99,495	\$233,041
Distribution from Johnson Memorial Fund	\$94,000	\$93,000	\$1,000
Total Revenues	\$2,710,080	\$1,514,795	\$1,195,285
Expenses (includes Depreciation)	\$1,506,401	\$1,452,344	\$54,058
Chautauqua County Crisis Response Fund Grants	\$830,353	\$0	\$830,353
UWSCC Contribution to the Crisis Response Fund	\$100,000	\$0	\$100,000
*ESPRI Expenses	\$332,536	\$128,288	\$204,248
Total Expenses	\$2,769,290	\$1,580,632	\$1,188,659
Revenue Over (Under) Expenses	(59,210)	(65,837)	6,626

\*ESPRI is the Empire State Reduction Initiative administered by United Way of Southern Chautauqua County.

\*The Chautauqua County Crisis Response Fund is administered by the United Way of Southern Chautauqua County on behalf of a coalition of funders.

# GROWING A LEGACY FOR THE NEXT 100 YEARS

In 2020, United Way of Southern Chautauqua County celebrates our 100th anniversary. During this past year our Centennial Planning Committee worked diligently to appropriately mark this significant milestone in our history. Although COVID-19 postponed our community celebration until 2021, we spent this past year collecting stories for our 100 Years | 100 Stories blog and weekly column, where members of the community told their "United Way" story. These stories will continue to be featured throughout this year and into next. We formed the Century Society – a special fund designed to build a strong foundation for our next 100 years of working to improve the lives of every person and family in our community. The Century Society allows you to make a "lifetime" gift to support our future. Look for more information about it in the next year.

### **THANK YOU**



"A society grows great when we plant trees whose shade we know we shall never sit in." - Greek Proverb



## 1920 YEARS 2020

## **United Way of Southern Chautauqua County**

208 Pine Street Jamestown, NY 14701 716-483-1561

www.uwayscc.org







