



STEP 1 to getting assistance:

211 WNY is your free and confidential link to health and human services. Every day, across Western New York, people just like you are looking for help. Dial 2-1-1 or 1-888-696-9211 or log on to www.211wny.org

CLOTHES/HOUSEHOLD

Community Helping Hands

Emergency household & clothing needs. Donations accepted: Mon, Wed, Fri 3:30-7pm. Open for shopping from 3pm to 7pm on Wed, Thurs, Fri. For questions or to make referrals please call: 716-487-1488 or email office.chh@gmail.com

Love INC. Assists with toiletries, cleaning products, diapers & wipes. Please call 338-9705 for assistance. Hours are 10am - 2pm Tuesday, Wednesday and Thursday.

CHILDCARE

****Child Care Council Hotline****

1-800-424-4532

childcare@chautopp.org

A Children's Place 716-487-2238

Chautauque Lake Childcare Center 716-753-5851

JPS Fletcher and Ring Schools
childcare@jpsny.org

YMCA of Jamestown 716-664-2802

YWCA of Jamestown 716-488-2237 x 250

HEALTH INSURANCE

Special enrollment period for health insurance through the NYS of Health Marketplace is happening **NOW**. For help enrolling, renewing, or changing your coverage, call Healthy Community Alliance **716-532-1010** to work with a local Navigator.

The Chautauque Center

For Insurance Enrollment
Monday – Friday; Jamestown
716-484-4334

Find -a-Doc

Please Call Chautauque Health Network 716-338-0010: Press 1 for help to find a primary care doctor

HOUSING

Dept. of Health and Human Services

All issues related to homelessness should first be directed to DHHS at 716-661-8200

Chautauque Opportunities

<https://www.chautauquaopportunities.com/> Jamestown 716-661-9430
Dunkirk 716-366-8176

TRANSITIONS (Transitional housing for women) - YWCA of Jamestown (716) 488-2237

ANEW CENTER – Domestic Violence Shelter, 24-hour Hotline
1-800-252-8748 or (716) 661-3894

UCAN City Mission (For men only) Call Jeff Rotunda at 716-488-7480

LIBRARIES

All Chautauque County Library systems have free & open access to WIFI. Each library has policies and plans in place. Please go to the link below to see individual hours of service: <https://www.cclsny.org/reopeningdates/>

****Chautauque County CRISIS Hotline****

24/7 | 1-800-724-0461

****NYS COVID-19 Emotional Support Hotline****

1-844-863-9314

MENTAL HEALTH & CHEMICAL DEPENDENCY

Addiction Support:

<https://combataddictionchq.com>

Brooks TLC - Chemical Dependency

Outpatient Clinic: Tele services only
716-595-3355
Mon – Fri: 8am – 5pm

Catholic Charities

Call to schedule new intake:
Dunkirk 716-366-3533
Jamestown 716-484-9188

Child Advocacy Program (CAP)

Forensic interviews, Counseling, Advocacy services available call 716-338-9844

The Chautauque Center

Mon-Thurs 8am-7pm Fri 8am-5pm
Jamestown: 107 Institute St
Phone: 716-484-4334
Dunkirk: 314/319 Central Ave
Phone: 716-363-6050

Chautauque County Department of Mental Hygiene: Mental Health & Chemical Dependency

Outpatient Services: Mon - Friday 8:30a to 4:30p
Jamestown: 200 E. 3rd St., 5th Floor. Ph 716-661-8330.
Dunkirk: 319 Central Ave, 2nd Floor, 716-363-3550

Evergreen: The Exchange has moved temporarily from MHA to 320 Prather St. Suite 100 ; 716-664-7885
10a- 4p, Mon- Fri.
www.evergreenhs.org/covid-19



CHAUTAUQUE COUNTY COMMUNITY RESOURCE GUIDE

Family Service of Chautauque Region. In person and tele-counseling services available. Call 716- 488-1971

Mental Health Association

(716) 661-9044 or visit www.mhachautauqua.org

Offering peer and support group services on-site and via zoom.

Jamestown: Gateway Center Door 14; 31 Water St. Hours: Mon-Thurs 8:30am – 7:00pm, Fri 8:30am-4:30pm; Sat 9-2. **Dunkirk:** Inside Grace Lutheran church, 601 Eagle St. Mon – Tues 10am -3pm; Fri 10am -2pm

The Resource Center

Tele-counseling & tele-psychiatry available
Jamestown 716-661-1447
Dunkirk 716-366-7660

UPMC Chautauque Outpatient Mental Health & Chemical Dependency Services

Phone & Video Appointments
Mon – Fri 9a-5p
Jamestown: 716-664-8641
Dunkirk: 716-363-0018

****NYS Dept of Health HOTLINE****
1-888-364-3065

NYS GOVERNMENT PROGRAMS

Access Services and benefits through the Department of Health and Human Services (DHHS) please contact them at

716-661-8200 or www.mybenefits.ny.gov.

For the local county web site of services log on to: <https://chqgov.com/>

Applications, both certification (initial) and recertification for assistance

should be mailed to Chautauque County Department of Social Services 110 E. 4th Street, Jamestown, NY 14701 or 319 Central Ave, Dunkirk, New York 14048 or dropped in the drop boxes

Adult Protective Services

For non-emergencies please call 716-753-4447; mail can be sent to 7 N. Erie Street Mayville, NY 14757

Children Protective Services

Statewide Central Register
1-800-342-3720

Child Support – NYS Customer

service Helpline1-888-208-4485
Email documents to cccseu@co.chautauqua.ny.us
Faxed 716-753-4602

Child/ Family Courts

Court appearances are administratively adjourned. Reschedule dates will be sent out by mail to respondents.

Fair Hearings –Office of Administrative Hearing at 800-342-3334 for rescheduling.

HEAP –716-661-8200 x-7 mybenefits.ny.gov . Benefits and grants have been extended until August 31st. Applications & any supporting documents can be mailed, e-mailed, faxed, or dropped off.

Medicaid 716-661-8200 x-3

SNAP – 716-661-8200 x-4 mybenefits.ny.gov . Waiver from in-person appointments has been extended.

Temporary Assistance Cash Assistance 716-661-8200 x-5

WIC: Phone appt. only
716-484-6001 or 218-1484
42 Dunham Ave, Jamestown

NY UNEMPLOYMENT

File online at www.labor.NY.gov. You can also file by phone, but it is extremely busy and difficult to get through: 1-888-209-8124
*Spanish language available

Chautauque Works

Central Intake 716-661-9553
www.chautauquaworks.com

SENIORS/DISABLED

**** All agencies recommend seniors start with NY Connects 716-753-4582**

Community Connections at Findley Lake 716-769-2473

Meals On Wheels: Call NY Connects 716-753-4582

Office of Aging 716-753-4471

Senior Life Matters is open remotely for telephone appointments and phone calls. 716-665-8197

Southwestern Independent Living Center 716-661-3010

SMALL BUSINESS

Chautauque County Chamber of Commerce
www.chautauquachamber.org

County of Chautauque Industrial Development Agency
www.ccida.com

Small Business Development Corp www.sunyicc.edu/sbdc

U.S. Small Business Administration's (SBA) Federal Disaster loan program
<https://esd.ny.gov/resource-guide-covid-19-sba-disaster-loans>



CHAUTAUQUE COUNTY COMMUNITY RESOURCE GUIDE

STUDENT RESOURCES

Chautauqua Striders

Small Group & One-to-One tutoring services online.

Richard Walter: 716-579-8156

richard@chautauqua-striders.org;

Mentoring referrals contact Erika At (716) 485-8052.

www.chautauquastriders.org/academics

Prevention Works

<https://preventionworks.us/>

716-664-3608

Parenting programs, Online Prevention Lessons, Teen Intervene support

VETERANS

Chautauque County Veterans

Services online/phone support

Jamestown 716-661-8255

Dunkirk 716-268-6030

Dwyer Veteran's Peer to Peer

Call for needs and online/phone

support: 716-969-5542

FOOD RESOURCES

STEP 1 to getting food assistance:

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NY Connects: Meets all service needs for Ages 60+. Call (716) 753-4582.

SOUP KITCHENS

Chautauque County Rural Ministry – Dunkirk 319 Washington Ave.

(716) 366-1787

- Friendly Kitchen

Breakfast: 8:30 - 9:15am

Mon - Fri Lunch & Dinner box

pick-ups: 11:00am-12:30pm

Sat – Sun Meal Boxes

11:00am – 12:00pm

St Susan's Kitchen - Jamestown

(716) 664-2253 Daily bagged lunches

can be picked up in the foyer.

Mon - Fri 11am- 2:45pm

Saturday 12:00-1:45pm

31 Water St. Jamestown

Westfield Community Kitchen

101 E Main St. (716) 326-3243

Mon & Fri 11:30am – 12:30pm

Wed 4:30p – 5:30pm

SUMMER FEEDING PROGRAMS:

YMCA - JAMESTOWN

June 29th–August 28th

TIME: 11:30am – 1pm

LOCATION: C. C. RING, PERSELL, JEFFERSON MS, BOYS AND GIRLS CLUB, PRENDERGAST LIBRARY. For questions, contact the Y at (716)664-2802 ext. 258; ymcafoodstaff@gmail.com.

Chautauque Opportunities

Jamestown 716-661-9430

Dunkirk 716-366-8176

Other Communities, please see your school web page as lunch programs vary by district.

FOOD PANTRIES

Area Christian Action Council

- **Findley Lake UMC** 2862 North Rd (716) 769-7532. Mon 9am-noon; Thurs 4pm-7pm; Third Saturday of the month, 8:00-11:30am. Emergencies, call for appointment
- **Clymer Abbe Reformed Church** 595 Clymer/Sherman Road (716) 355-6336 Tues 10-11:30am; Friday 1pm-3pm; Third Saturday of the month, 8am-11:30am
- **Sherman Community Church** 133 W. Main St. (716) 761-6522. Saturday, 8am-12 noon.

Ashville Food Pantry UMC

2180 Maple St. (716) 763-9252.

Thurs 3:30-5:30pm; Sat 9:30-11:30am.

Mobile Pantry Truck: Tuesday after the Fourth Monday of the month, 10am-noon & 3pm-5pm.

Bread of Life Food Pantry -

Jamestown 1006 W. 3rd Street

(716) 483-3687. Tues 2:30– 5:30pm;

Friday 11a -2p

Brocton-Portland Food Pantry

7081 E. Route 20, Portland

(716) 326-3417 or (716) 326-2492

Tuesday & Thursday, 1pm-4pm; Call for emergency appointments

Cassadaga Food Pantry

25 Maple Ave. (716) 595-8718 Thurs 8a-12noon; Call for emergency appointments.

Chautauque County Rural Ministry –

Dunkirk 319 Washington Ave (716)

366-1787. Monday – Friday,

8:00am - 3:45pm. Call for emergency appointments.

Cherry Creek First UMC-

Twice Fed Food Pantry

6813 Main St. (716) 296-5213

Mondays 7:30am-12pm.

Call (716) 338-8429 for emergency appointments only.

Falconer Food Cupboard at Bethlehem Lutheran Church

20 N. Phetteplace St. (716) 665-2102

Tues & Thurs 9:00 -11:00am



CHAUTAUQUA COUNTY COMMUNITY RESOURCE GUIDE

Forestville – Neighbor to Neighbor Food Pantry 9495 Prospect Rd. (716) 257-6081 Tues 9am- 4:30pm

Forestville Food Pantry 3 Park St. (716) 965-2655. Thurs 10am – 4pm

Frewsburg Food Cupboard 6 Institute St. (716) 569-2615. Tues and Thurs 4pm – 6pm

Kennedy - 1st UMC 3594 Church St. (716) 267-2645. Third Tuesday of each month, 6pm-8pm; Last Saturday of each month, 10am-12pm.

Mayville – St. Paul’s Episcopal Food Pantry 99 S. Erie St. (716) 753-2243 Mon, Wed, Fri 10:30am – 12:30pm

Northside Food Pantry Christ First UMC - Jamestown 663 Lakeview Ave. (716) 664-5803 Call to schedule. Mon. & Wed 9:30am-12:00pm

PANAMA – God’s Groceries United Methodist Church 22 E. Main St. (716) 680-4292 Mon 9-10am & 6-7pm; Thurs. 5-7pm

Ripley Community Council Food Pantry 14 N. State St. (716) 736-4386 Tues 2 - 4pm; Sat 10am - noon

Salvation Army - Dunkirk 704 Central Ave. (716) 366-3701 Mon-Fri 9:00am -12:00pm. Call to schedule, currently delivery only.

Salvation Army - Jamestown Food Pantry 83 S Main St, (716) 664-4108 Monday-Friday 9:30–11:30am and 1-3:30pm **Food Express** – last week of the month

Silver Creek Food Pantry 260 Central Ave (716) 934-7642 Thurs. 5:30-7:30pm; Fri 10am-noon.

Sinclairville Food Cupboard 49 Sinclair Dr. (716) 962-2265. Tues 8am-noon

South Dayton Food Pantry 327 Route 322 (716) 988-3232 Tuesdays 8am-noon

St. Elizabeth Ann Seton Food Pantry - Dunkirk 336 Washington Ave (716) 679-9055. Wed, 3pm-7pm

Tree of Life – Jamestown 825 Forest Ave (716) 488-4235. Wed & Friday, 10am-2pm

Westfield Food Pantry - 101 E. Main St. (716) 326-3243 Drive through pantry Tues 1- 2:30pm. Call for emergency need on Mon, Wed, Thurs, Fri. 9a-3pm.

FOOD EDUCATION / ASSISTANCE

Cornell Cooperative Ext. (716) 664-9502

Jamestown Mobile Market Emergency Food Needs Line (716) 226-0650.

Link to a Map (below) that locates all food resources in Chautauqua County. <https://planningchautauqua.com/division-of-planning-and-community-development/food-policy-council/covid-19-food-sources/>

ONLINE FOOD SHOPPING

*Start by loading the free **INSTACART** app on your phone or use your computer and log-on to: www.instacart.com*

INSTACART LOCATIONS:
*Free delivery on first 3 orders of \$35
*Pick Up also available
*Prices may vary from In-store
*Online orders for Curbside pick-up +fee+bags

ALDIs: Phone: 855-955-2534
• **Jamestown** 930 Fairmount
• **Dunkirk** 3878 Vineyard Dr

TOPS:
• **Dunkirk** 3955 Vineyard Dr. (716) 366-2050
• **Falconer** 110 S Work St. (716) 665-1150
• **Frewsburg** 20 Center St. (716) 569-6460
• **Jamestown** 738 Foote Ave (716) 484-7243
• **Jamestown** 2000 Washington (716) 665-1100

- **Mayville** 64 Erie Street (716) 753-7670
- **Silver Creek** 140 Central Ave (716) 934-3431
- **Westfield** 121 East Main St. (716) 326-4965

WEGMANS - Jamestown 945 Fairmount Ave (716) 483-9909

GROCERY STORES

Walmart (set up account at Walmart.com)

- **Lakewood** 350 E Fairmount (716) 763-0945
- **Fredonia** 10401 Bennett Road (716) 679-3150 *Pick up (free) or delivery (7.95 and up)

Big Rick’s One Stop Dunkirk 327 Lakeshore Dr. E (716) 363-1509 *Delivers groceries/ lunch/dinner— 2.00 charge *8am—2pm and 4pm-8pm

Fredonia Food Mart and Deli 33 Temple Street (716) 672-8191 *2.00 delivery on Thursday—call before Noon

Brigtotts - Jamestown 414 Fairmount (716) 490-6845 *Delivery starts at \$5.00 *Call in orders for curbside pick-up with a credit card

Busti Country Convenience 890 Busti/Sugar Grove Rd. (716) 661-9090 *Delivery to Jamestown and Lakewood, call for info

Gokey Mini Mart - Jamestown 102 West 3rd Street 488-1496 *Delivery to Hotel Jamestown and Covenant Manor

Lighthouse Point Grocery- Mayville 5262 West Lake Road (716) 753-2829 *Delivery Mon, Wed, Fri. *Call after 1:00